



■ WEB DEVELOPER / UX DESIGNER

CONTACT

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ABOUT

Skilled in Content Management Systems, such as WordPress, and coding languages to build websites and has a variety of skills in design tools to build prototypes and mockups. Experienced in 4 years of customer service and possesses excellent time management skills and deals well with being under pressure.

SKILLS

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|------------------------|-----------------------|
| Web Design/Development | Time Management |
| User Experience | Wire Framing |
| HTML | WordPress Development |
| CSS | PHP |
| Javascript | |

EXPERIENCE

August 2021-Present Pewaukee, WI

STARBUCKS

SHIFT SUPERVISOR

- Maintained consistent efficiency with cash handling at the end of the night
- Coached and trained fellow employees in order to improve their skills
- Provided excellent customer service to customers in cafe & drive through
- Kept great time management skills in order to complete daily and weekly tasks
- Prioritized specific tasks when dealing with a busy schedule

August 2019- July 2021 Brookfield, WI

BARNES & NOBLE

BARISTA/BOOKSELLER

- Provided excellent customer service to customers in cafe
- Memorized multiple recipes of drinks to maintain consistency with every order

COURSES

WEB DESIGN

Explored design principles, various webpage layout techniques, and frameworks as a foundation for development.

USABILITY & PROJECT MANAGEMENT

Practiced how to work with a customer, write and present a proposal, conduct user research, and create and manage content. Conducted live usability testing to assess design decisions and the functionality of a working prototype.

WORDPRESS DEVELOPMENT

Studied object-oriented PHP techniques to customize WordPress websites and develop custom plugins.

USER INTERFACE DESIGN

Designed interfaces based on user-centered design principles. Create wireframes, mockups, and prototypes for a variety of scenarios. Used A/B testing as a process to identify the most effective design options.

MARKETING PRINCIPALS

Explored marketing principles, with an emphasis on consumer behavior, consumer and industrial products, distribution, market research.

CONTENT MANAGEMENT SYSTEMS

Worked and collaborated with a real client and team for a local government agency named Southwest Homeland Security and built a Wordpress website that catered to their business needs.

TOOLS

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|---------------------|------------------|
| Adobe XD | Shopify |
| Figma | Microsoft Office |
| Adobe InDesign | Adobe Photoshop |
| Adobe Illustrator | Vue |
| WordPress | VSCode |
| WebStorm & PHPStorm | |

EDUCATION

WAUKESHA COUNTY TECHNICAL COLLEGE

Anticipated Graduation Date: May 2024

■ ASSOCIATE OF APPLIED SCIENCE: FRONT-END WEB DEVELOPMENT